

CLIENT ORIENTATION

DATE: _____



NAME: _____

Email: _____

DOG(S) NAME: _____

OBJECTIVE(S): _____

RULES & POLICIES

Jasper's Splash Zone will enforce the following rules to ensure the safety and to mitigate risks for all our clients.

1. To ensure the safety of all client companions visiting Jasper's Splash Zone, all dogs must be vaccinated or titered for rabies and DA2P-CPV (Distemper, Hepatitis, Parvovirus, Para influenza, Coronavirus). We also recommend the bordatella (kennel cough) vaccine. Please bring a copy of current verification of vaccinations from your veterinarian.
2. Do not bring dogs that have health conditions that may endanger others.
3. Dogs in heat are not allowed in the facility.
4. We require a minimum of 48-hours notice if you cancel your session, otherwise you will be charged for your reserved pool time.
5. Upon arrival, come through the main entrance and have a seat. Do NOT enter the sports area until a staff member indicates the training area including the pool is ready for you and your dog.
6. You are responsible for your dog and its behavior while at Jasper's Splash Zone. You must attend to and manage your dog at all times. This includes your dog's interactions with other dogs and people. There is no lifeguard at the pool, so it is extremely important that you pay attention to your dog while at the facility. Overly aggressive dogs and/or owners may be asked to take a time-out, or to leave the facility.
7. Dogs must always be leashed in all areas of the facility on a four (4) foot long or shorter leash. No retractable leashes are allowed on the premises. Additionally, you must keep your dog four (4) feet from any other dog that may be at the facility. This is important as dogs are often more excited at the pool and at competitions, and may not behave, as you would normally expect them to.
8. You must allow your dog(s) the opportunity to use the bathroom outside (in the "pitstop") before entering the field house training area, and every 10 to 20 minutes if your dog is here to swim. Bags and receptacles are provided. You are responsible for cleaning up after your pup, both indoors and outdoors. Please do not let your dog go to the bathroom on the outdoor sports fields. Please notify our staff if your dog has an accident ANYWHERE indoors (including on the dock or in the pool, or on our sports turf) so that it can be properly sanitized. If we find that you did not clean up after your dog, or failed to inform our staff of an accident ANYWHERE indoors (including on the dock or in the pool), you will not be allowed back to our facility. Repeated accidents may also result in a ban for your dog.

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Jasper's Splash Zone

9. Incontinent dogs are not permitted anywhere in our facility for health reasons. If your dog poops in the pool, there is a **\$200** cleaning charge and it may also result in a pool ban for your dog. If your dog has any type of accident on the sports turf in the training area, there is a \$20 cleaning fee.
10. Absolutely no pushing, shoving, or throwing your dog into the pool. Pushing, shoving, or throwing your dog into the pool is not tolerated, and you will be asked to leave the facility and banned from the pool.
11. Please do not feed your dogs several hours before or after swimming. Dog food or treats are not allowed on the dock or pool area.
12. No human food or drinks other than water is allowed in the field house training areas including the pool area.
13. No humans are allowed in the pool without explicit permission.
14. Do not enter any gated area or area designated for Employees Only without permission from our staff. People and dogs are not allowed underneath the dock, behind the pool and on the north side of the pool. People and dogs are also not allowed on the immediate right (south) side of the pool. Please remain on the sports turf and do not let your dog attempt to climb in from the side of the pool.
15. Running by humans or jumping into the pool from the dock is not allowed. Please note that the floors may be slippery, so please wear appropriate shoes. No bare feet, flip flops or slides allowed.
16. Children must be under parental control at all times. Clients, including children are NOT allowed in the pool. Children under the age of fifteen (15) years old are not allowed on the dock unless they are having a training session with one of our training staff members or have received permission from our staff. If you have children that are going to remain on the side of the pool, there must be another adult with them that will supervise them.
17. You may bring a kennel (especially if you have multiple dogs) so your dog has a familiar and comfortable place to rest. This is especially beneficial during competition when there is much activity.
18. Dog sports including Dock Diving and its disciplines require explosive bursts of energy. Please take a few minutes to warm up your dog before jumping or participating in any sports activity. A brisk walk, a short run, a couple of laps of swimming, and some dynamic stretching will get your dogs muscles warmed up and may prevent injury.
19. TRAINERS: Professional dog trainers are not allowed to train other people and/or dogs at our facility without our consent. This includes our pool and dock. If we find that you are coaching/training/instructing people/dogs while at our facility regardless of payment, you will not be allowed to reserve any pool/dock or other facility training areas. We have made a significant investment for our trainers and hope outside trainers will respect that.
20. Please, no pushing or throwing your dog into the pool. You want swimming to be a positive experience so your dog will benefit from the overall conditioning that swimming and the sport of dock jumping offers. Swimming is great exercise for your dog, and incorporating dock diving is a great way to enhance your relationship with your companion.
21. Above all, we want your time at our facility to be fun for you and your dog!

I agree to follow the above rules and policies.

SIGNATURE

DATE

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